

# Starter/Ranger

The Starter/Ranger ensures that the outside components of golf operations are facilitated. This specifically relates to customer check in, cart agreements, pace of play, and Meadowink's rules, regulations and policies are followed to maintain a professional golf course operation. The Starter/Ranger will work directly under the Golf Shop Manager by aiding in the coordination of daily golf operations.

## **Essential Functions of the Job:**

- Meets and greets all guests in a friendly, courteous, and professional manner.
- Communicates in a clear and professional manner that assists guests in playing the course.
- Utilizes the iPad to organize the daily play and verify "paid status" and fill out cart rental agreement forms.
- Ability to explain golf services and other information about Meadowink Golf Course to all guests.
- Coordinates with golf shop/starter/ranger/cart attendant to maintain a consistent level of cart availability and to ensure guests are following the rules.
- Communicates with golf shop about any changes to the tee sheet or any updates that need to be addressed on the course.
- Extremely flexible with ability to reprioritize work as required, work in a team environment, and present a positive demeanor.
- Communicates regularly with golf shop to discuss daily activities, and member/customer input.
- Ability and willingness to work after hours or on weekends on an occasional basis to meet workload, event, or golf course operations demands.
- Primary duty is Starter/Ranger, however, will be required to fill in as a cart attendant etc. to relieve/back-up staff during peak periods or when short staffed.
- All other reasonable assignments given by superiors.

## **Requirements:**

- High School Diploma.
- Excellent communication skills required
- Excellent listening and comprehension skills required
- Positive interpersonal skills required
- Practical knowledge of the game of golf, USGA Rules of Golf & GHIN Handicap system.
- Position will be required to work a varied schedule that may include evenings, nights, and weekends. Reliable and predictable attendance is required.
- Meet or exceed all essential functions of the job, including but not limited to, work performance goals.

### Physical Demands:

- Must be able to frequently sit, stand, bend, use hands to finger, handle, or feel; and talk or hear, stoop, kneel, crouch, crawl, and walk.
- Ability to lift 25 lbs., and to lift overhead and push/pull, move lighter objects.

#### Work environment:

• Generally, works in an outdoors environment. The employee will be exposed to wet and/or humid conditions, outside weather conditions, extreme cold, and extreme heat on from time to time.

Notes: This job description in no way states or implies that these are the only duties to be performed by the employee(s) incumbent in this position. Employee(s) will be required to follow any other job-related instructions and to perform any other job-related duties requested by any person authorized to give instructions or assignments. Management reserves the right to change, rescind, add, or delete the functions of this position at any time.